

Message from Thor and Diane Smith...



Since August, 1987, to August, 2007—Runners has been serving the Washington Baltimore areas with reliable courier and warehousing services with a dedicated emphasis on customer needs.



Services still include regularly scheduled or on-demand pick-up and delivery that's available 24/7 365 days. Additionally, a wide variety of premium and custom packages are offered including courier, transport of medical specimens, trucking, white glove service, furniture delivery, freight, LTL, warehousing, storage, and distribution.

With our expansion in Baltimore to a 67,000 square foot warehouse with loading dock, convenience to I-95, and less than 6 miles from the Port of Baltimore, there has been an increased focus on warehousing and cargo space. More than half full with a wide range of items from antique French imported furniture to construction material... but we still have space available.

[Contact us](#) for delivery quotes, custom services, and warehousing options plus pricing.

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**Small Business Highlight —
 Oovoo Design Has Arrived
 At The Baltimore Warehouse!**



This is just one of the beautifully hand-crafted Oovoo Design Handbags by Pauline Lewis. Embroidered by local Vietnamese female artisans, these unique and individual bags are sold in over 300 boutiques throughout the United States. Each bag has a unique personality and is made with raw silk, cotton canvas, a silk/ polyester mix and is fully lined. For a complete selection of these handbags, visit: oovoodesign.com

Customer Comments...

"We've been a Runners, Inc. customer for years and continue to be impressed with their services. Recently, we had an important filing that had to be done at the 11th hour and we couldn't get anyone to do it. We called Runners and gave them the detailed instructions. Not only did they travel 3 hours to meet the deadline, but our instructions were followed to the 'T' "

....Andrea (August 2007)

**Dining
 With
 Di**

Recipes from Diane Smith's kitchen. Diane's culinary skills are legendary (at least **WE** think so) and she's finally agreed to share some of her secrets — here's one:

Midnight Express Curry — Serves 2



- | | |
|---|---|
| 2 Tablespoons Olive Oil | 2 Teaspoons Curry Powder |
| 1 Can of Cannellini Beans
(or whatever you like) -
drained and rinsed | Juice of 2 Limes |
| 1/2 Cup Chopped Onion | 1 Jalapeno Pepper Sliced |
| 1 Garlic Clove Chopped | 1 Tablespoon Butter or
Ghee (clarified butter) |
| 2 Scallions Chopped | Cut-up left-over meat
of any kind (optional) |
| 2 Teaspoons Chili Powder | |

Sauté onions in olive oil, add spices, garlic, and butter. Then quickly add beans and meat. Give this a little stir. Once heated through, add lime juice and scallions, then serve immediately. Can easily be served as a side dish without the meat.

Our Newest Addition!

If the voice on the other end of the line at Runners sounds new – it is! Faith Zimmerman is our newest Customer Service Rep and comes to us with a wide variety of customer service skills and experience. Faith is a native Washingtonian and is a die-hard Redskins fan. When she's not walking or spending time with her Maltese dog she's scanning the remote for Redskins highlights or games.

THINK YOU'RE HAVING A BAD DAY! *"Your most unhappy customers are your greatest source of learning."*
 Bill Gates (1955-) Microsoft Founder

On one of those 100+ heat and humidity days, Just Cakes (www.justcakes.net), a world-class cake company in Bethesda, called to have an elaborately detailed custom cake delivered to West Baltimore. If you can believe it, the first problem was locating an available driver who still had fully functioning air conditioning to keep the cake cool. Once found, the cake was gingerly placed on the seat near the driver but destiny had other plans for its safe arrival. At some point, the box — intricately decorated cake and all — flipped onto the floor and you can just imagine...! The remains did get delivered **ALONG WITH AN EMBARRASING APOLOGY FROM THE DRIVER!** A replacement cake was delivered courtesy of **JUST CAKES and RUNNERS, INC.**

Lesson Learned: Use more women drivers who understand the importance of decorative cakes and how to safely transport them. All cakes are now securely transported anchored with foam wedges on all sides!!!